

# *Quality Solutions*

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**Engineered Quality Solutions** provides our customers protection against non-conforming and process related issues. Below is the sample workflow procedures that we apply to most of our solutions. Keep in mind that the process is usually fully customized for each and every client.

◆ **INSPECTION**

Our inspection services are comprehensive in scope. We can help with everything from visual checks to product certification. This service can be performed at our location, our customer's location or at their customer's facility.

◆ **SORTING**

Customer products can be routed to our facility or we can dispatch our qualified inspectors to any location in rapid time.

◆ **REWORK**

Sometimes a non-conforming part can be used if it is modified or reworked. We are qualified to perform a rework process to your exact requirements and specifications.

◆ **TEAR DOWN**

Defective parts with valuable components sometimes need to be torn down to salvage reusable parts. We have experience in this process to effectively tear down and provide valuable parts back to our customers.

◆ **RE-PACKAGING**

Our customers requirements may need various component parts packaged in separate containers. This packaging job requires fast and efficient processing. We provide this service with accuracy and quality control packaging.

◆ **DEFECTIVE ANALYSIS**

We analyze defective product and warranty returns to determine root cause and provide a sound course of corrective action.

◆ **ASSEMBLY**

We save money, manpower resources and improve efficiency for our customer when they use our assembly services. These services can be performed at the customer location or at our facility.

◆ **SPECIAL NON-STANDARD OPERATIONS**

When a special operation exists that is not normal to a process, we find solutions that can save our customer's time and money. This function can be performed at our facility or the customer's location.

◆ **THIRD PARTY CONTAINMENT**

We can detect and stop the flow of a non-conforming part rapidly. Our track record shows immediate response to containment and timely reporting that can help our customers to get product ready for fast and effective shipment without disruption to their process.

◆ **TRANSPORTATION**

Pickup and delivery is available to any off site work facility.

◆ **CONTRACT STAFFING**

We provide a wide array of quality management support and staffing services to facilitate the quality initiatives to our clients. Whether your need is to cover the absence of a vacationing employee, military duty or meeting the interim staffing requirements between permanent hires, for long or short-term projects.

◆ **QUALITY ASSISTANCE**

Through Quality Engineering we assure manufacturing and inspection effectiveness. Our Quality support group includes functional activities (APQP,PFMEA,SQA,PPAP,Warranty) and assistance to obtain and maintaining ISO certification.